

## Accessibility Statement for Love Medical

This accessibility statement applies to [lovemedical.com](http://lovemedical.com) and all of the content contained within.

This website is run by Love Medical Ltd. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [support@lovemdicl.com](mailto:support@lovemdicl.com).

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille: [support@lovemedical.com](mailto:support@lovemedical.com)

We'll consider your request and get back to you in **5 - 10 business** days.

If you cannot view the map on our 'contact us' page, call or email us for directions.

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical information about this website's accessibility**

Love Medical is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

## **Preparation of this accessibility statement**

This statement was prepared on 20/12/2024. It was last reviewed on 20/12/2024.

This website was last tested on 16/12/2024 against the WCAG 2.2 AA standard.

The test was carried out by Huzzah Studios. The most viewed pages were tested using automated testing tools by our website team. A further audit of the website was carried out to the WCAG 2.2 AA standard.